DAS Utility Services

Overview, Rate Methodology and Budget Information for the Utility Services provided by DAS



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Utility services are

those most efficiently
provided through a
centrally managed
resource in order to
maximize efficiency and/
or capture economies of
scale — where it makes
economic sense to have a
single supplier for all
users. Customers are
required to purchase
utility services from
DAS.

* Services listed in **bold** have proposed adjustments for FY11 rates and/or methodology.

Department of Administrative Services - FY05-FY11 Utilities

| | 2 | Department of Ad | ent of Administrative Services - FT05-FT11 Unifies | vices - rruo-rri | Offilles | | |
|-----------------------------------------|----------------------------------------------|----------------------------------------------|----------------------------------------------------|--------------------------|---------------------------------------------|--------------------------|--------------------------|
| | FY05 | FY06 | FY07 | FY08 | FY09 | FY10 | FY11 Budgeted |
| DAS UTILITIES | DAS Communication | Actual Billed | Actual Billed | Actual Billed | DAS Communication | Final Rate | Proposed |
| State Accounting Enterprise (SAE) | AE) | | | | | | |
| 1/3 | \$43.92/FTE | \$103.68/FTE | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) |
| Information Technology Enterprise (ITE) | rise (ITE) | | | | | | |
| Directory Service | \$9.48/FTE | \$9.00/FTE | \$9.36/FTE | \$8.26/FTE | \$7.88/FTE | \$6.75/FTE | \$6.75/FTE |
| Information Security Office | N/A | N/A | \$10.61/FTE | \$12.76/FTE | \$16.58/FTE | \$16.22/FTE | \$14.45/FTE |
| Service-Oriented Architecture | N/A | N/A | N/A | N/A | N/A | \$4.27/FTE | \$4.27/FTE |
| Authentication & Authorization | N/A | N/A | N/A | N/A | N/A | \$4.67/FTE + usage | \$5.11/FTE + usage |
| Human Resources Enterprise (HRE) | HRE) | | | | | | |
| Benefits | \$27.24/ FTE | \$32.88/FTE | \$28.80/FTE | \$34.80/FTE | \$34.80/FTE | \$29.40/FTE | \$29.40/FTE |
| Personnel Officers | \$60.24/FTE | \$60.96/FTE | \$65.88/FTE | \$71.28/FTE | \$71.28/FTE | \$74.28/FTE | \$74.28/FTE |
| Labor Relations | \$29.28/FTE | \$25.32/FTE | \$31.56/FTE | \$21.84/FTE | \$21.84/FTE | \$20.04/FTE | \$20.04/FTE |
| Merit Only Emp. Services | N/A | \$17.76/FTE | \$19.68/FTE | \$18.48/FTE | \$18.48/FTE | \$21.54/FTE | \$21.54/FTE |
| Merit & Non-Merit Emp. Srvcs | \$68.04/FTE | \$58.08/FTE | \$60.12/FTE | \$58.92/FTE | \$58.92/FTE | \$59.28/FTE | \$59.28/FTE |
| Health Insurance Surcharge | \$24.00/participant | \$24.00/participant | \$24.00/participant | \$24.00/participant | \$24.00/participant | \$24.00/participant | \$24.00/participant |
| Golden Dome | \$2.00/FTE | \$2.00/FTE | \$2.00/FTE | \$2.00/FTE | \$2.00/FTE | \$2.00/FTE | \$2.00/FTE |
| Unemployment | \$1.00/head count | \$1.00/head count | \$1.25/ head count | \$1.25/ head count | \$1.25/ head count | \$1.25/ head count | \$1.25/ head count |
| Flexible Spending | \$51.12/participant | \$51.12/participant | \$51.12/participant | \$51.12/participant | \$51.12/participant | \$51.12/participant | \$51.12/participant |
| Workers' Compensation | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | Sent in Sept. yearly | Sent in Sept. yearly |
| General Services Enterprise (GSE) | | | | | | | |
| Office & Storage Space | Office-\$3.15/sq ft, Storage \$2.20/sq ft | Office-\$3.51/sq ft, Storage \$2.72/sq ft | Office-\$3.44/sq ft, Storage \$2.50/sq ft | \$3.10/sq ft | \$3.25/sq ft (changed from \$3.10/sq ft) | \$3.29/sa ft | \$3.29/sa ft |
| Ankeny Labs | N/A | \$5.69/sq ft | \$5.57/sq ft | \$5.26/sq ft | \$5.26/sq ft | \$5.26/sq ft | \$5.30/sq ft |
| Purchasing | (N/A – Allocation) | (N/A-Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) |
| Mail Administration | (N/A – Allocation) | (N/A-Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A – Allocation) | (N/A-Allocation) |
| Blanket Bond | not available | \$1.64/FTE | \$2.06/FTE | \$2.14/FTE | \$2.13/FTE | \$1.58/FTE | \$1.58/FTE |
| Fleet - Risk Management | not available | \$209.28/vehicle | \$209.28/vehicle | \$288.00/vehicle | \$288.00/vehicle | \$288.00/vehicle | \$318.12/vehicle |
| Leasing, Fee at Seat of Govt. | \$0.19/sq ft | \$0.12/sq ft | \$0.11/sq ft | \$0.11/sq ft | \$0.10/sq ft | \$0.12/sq ft | \$0.12/sq ft |
| Fleet Management | \$183.36/vehicle | \$239.04/vehicle | \$225.00/vehicle | \$176.76/vehicle | \$161.76/vehicle (changed from \$176.76/v) | \$256.44/vehicle | \$244.92/vehicle |
| Fleet Depreciation | (N/A – Methodology Only) | (N/A – Methodology Only) | (N/A – Methodology Only) | (N/A – Methodology Only) | (N/A – Methodology Only) | (N/A – Methodology Only) | (N/A – Methodology Only) |
| Architectural & Engineering Services | 36.06/hr | \$97.26/hr | | \$83.84/hr | \$83.84/hr - \$81.50/hr as of 1/1/09 | \$83.84/hr | |
| Leasing, Fee Outside SOG | \$41.60/hr | .4/06'05\$ | \$50.90/hr | \$61.90/hr | \$61.90/hr | \$61.90/hr | \$61.90/hr |
| State Surplus | | | | | | N/A | N/A |
| | | | | | | | |

Rebates Provided — GSE

FY06-FY09

| | Fund 674 | Fund 674 Fund 660 | | Fund 660 Fund 670 Fund 665 | Fund 665 | Fund 662 | |
|-------------------------------------------------|-------------------------|-------------------|-----------------|------------------------------------|----------------------|-----------------------|--|
| | Office Space Purchasing | Purchasing | Blanket Bond | Mail Services | Risk Man- agement | Fleet Man- agement | |
| Rebates given in FY06 | 60,000 | 300,000 | | 100,000 | 235,000 | | |
| Rebates given in FY07 | 38,000 | 450,000 | 3,194 | 184,000 | | 101,000 | |
| Rebates given in FY08 | | 500,000 | | | 136,667 | | |
| Rebates given in FY09 Total Rehates Provided | 000 86 | 360,000 | 3 194 | 400,000 105,000 684 000 476 667 | 105,000 | 101 000 | |

GSE Total: \$ 2,972,861

Rebates Provided — HRE, ITE, SAE

FY08-FY09

(There were no rebates given for these services in FY06 or FY07)

| | Fund 658 | Fund 672 | Fund 672 | Fund 672 | Fund 672 | Fund 658 Fund 672 Fund 672 Fund 672 Fund 672 & 685 |
|------------------------|-------------|----------|-----------------------------------------------|---------------------------------------|----------------|-----------------------------------------------------------------------------------|
| | l/3 Utility | Benefits | Personnel IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII | Labor Rela- tions | Golden Dome | Personnel Labor Rela- Golden Worker's Com- Officers tions Dome pensation-Total |
| Rebates given in FY08 | 0 | 144,027 | 144,027 217,697 441,991 | 441,991 | 0 | 0 |
| Rebates given in FY09 | 50,000 | 230,000 | 50,000 230,000 50,000 | 0 | 50,000 | 10,000 |
| Total Rebates Provided | 20,000 | 374,027 | 267,697 | 50,000 374,027 267,697 441,991 50,000 | 20,000 | 10,000 |

HRE & SAE Total: \$ 1,193,715

+ GSE Total: \$ 2,972,861

GRAND TOTAL OF REBATES PROVIDED FROM UTILITY SERVICES: \$ 4,166,576

* Note: ITE provided rebates within their marketplace services.





Architectural & Engineering Services (AES)

Overview

- Project management of construction projects
- Planning
- Construction statewide
 - o New buildings
 - o Renovations
 - o Maintenance

Methodology

- Hourly rate
 - o \$83.84/hour
 - o Charged to project



Maintenance and construction proposals are reviewed at a May 2008 Vertical Infrastructure Advisory Committee meeting. The work of VIAC and the resulting funded projects are supported by AES.

Budget

| Eiin | . ~ | 671 |
|------|-----|-----|
| Fun | ıu | 6/4 |

| | Class | Architectu | ıral & Enginee | ring Utility |
|----------------------------------------|--------|-------------|----------------|--------------|
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements Other Agencies | | 2,115,169 | 2,191,024 | 2,218,397 |
| Other | | 0 | 2,769 | 2,028 |
| Total Resources | | 2,115,169 | 2,193,793 | 2,220,425 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 1,780,311 | 1,721,291 | 1,817,608 |
| Travel & Vehicle expenses | 200's | 40,006 | 37,000 | 37,000 |
| Supplies | 300's | 17,825 | 24,200 | 24,200 |
| Services | 400's | 268,446 | 383,428 | 313,743 |
| Equipment | 500's | 8,581 | 27,874 | 27,874 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 2,115,169 | 2,193,793 | 2,220,425 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | _ | | <u> </u> |
| 60-Day Working Capital | | 352,528 | 365,632 | 370,071 |
| | | • | , | • |
| Utility Service Rate | | \$83.84 | \$83.84 | \$83.84 |
| , | | . | 4 23.3. | , |

Working capital **Fund 674*** still owed: \$195,593.16
Payment FY10: \$103,783.16
Payment FY11: \$91,810.00

* Includes AES, Association, and Association — Ankeny Labs

GSE

General Services Enterprise



Association

Overview

Includes all Capitol Complex buildings, Ankeny Labs, and areas other than those defined as ceremonial space (Capitol Building, Ola Babcock Miller Building, West Capitol Terrace, Monuments).

Services include:

- Groundskeeping
- Life, health, safety systems maintenance
 - o HVAC, fire alarms, sprinklers, automation systems
- Locksmith services
- Custodial services
- Space management
- Electrical and emergency generation

Methodology

Based on square foot usage:

o \$3.29/square foot





Association

Budget

| | _ | Fund 674 | | |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------|---------------------|---------------------|
| | Class | Associa | ation/ Leasing | Litilities |
| | Code | | _ | FY11 Budget |
| | Code | 1 109 Budget | r i io buuget | r i i i buuget |
| Resources: Reimbursements -Association Fee Reimbursements-Leasing Seat of Government Reimbursements-Leasing Out of Seat of Government | | 4,073,095 | 4,158,864 0 0 | 4,158,864 0 0 |
| Other | | 79,000 | 35,388 | 35,388 |
| Total Resources | | 4,152,095 | 4,194,252 | 4,194,252 |
| Total Nesources | | 4,132,033 | 4,134,232 | 7,137,232 |
| Expenditures: | | | | |
| Personal Services | 100's | 2,785,347 | 3,201,824 | 3,270,380 |
| Travel & Vehicle expenses | 200's | 52,972 | 45,931 | 46,491 |
| Supplies | 300's | 260,534 | 328,773 | 265,396 |
| Services | 400's | 1,013,139 | 592,155 | 586,454 |
| Equipment | 500's | 39,103 | 22,069 | 22,031 |
| Other Expenses and Obligations | others | 1,000 | 3,500 | 3,500 |
| Total Expenditures | | 4,152,095 | 4,194,252 | 4,194,252 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | _ |
| 60-Day Working Capital | | 692,016 | 699,042 | 699,042 |
| Utility Service Rate-Association | | \$3.14 | \$3.14 | \$3.14 |
| Utility Service Rate-Space Management | | \$0.11 | \$0.15 | \$0.1 5 |
| Utility Service Rate-Combined (Billing Rate) | | \$3.25 | \$3.29 | \$3.29 |
| Association Fee based on Current Occupied Sq Foota | no 1 264 | | T | |
| Association i ee based on ourient occupied sy roota | ge 1,204, | 033. | | |

FY11 Sq Footage will include the following:

Mercy Hospital - slated for possession in December 2009 - approximately 289,000 square feet IUB/OCA - slated for completion November 2010- approximately 35,000 square feet Wallace Building - vacant lab space 21,721 square feet

Association Fee funds both the Association and Space Management budgets.

Space Management consists of three Utilities (Association, Leasing Seat of Gov't, and Leasing Out of Seat





Association — Ankeny Labs

Overview

Special needs of the Ankeny Labs that are in addition to services supplied in addition to typical association:

- Location stand alone facility
- Testing of velocities for laboratory hoods
- BSL3 special cleaning requirements
- More hours spent on-site

Methodology

Based on square foot usage.

Ankeny Labs occupants are charged the normal association fee (\$3.29/square foot) plus a surcharge of \$2.01/square foot due to special needs of the facility.

Requested Rate Change for FY11

DAS is requesting an increase in the **Association Fee** — **Ankeny Labs** utility rate for FY11.

- The FY10 rate was \$3.25/square foot plus a surcharge of \$2.01/square foot (for a total of \$5.26/square foot).
- When the Association Fee (non-Ankeny Labs) was increased by 4 cents to \$3.29/square foot for FY10, this increase was not carried over to the Ankeny Labs Association Fee rate.
- This change for FY11 is requested to correct that oversight and bring the Ankeny Labs Association Fee in line with the base fee paid by other agencies.



Association — Ankeny Labs

Budget

| | _ | _ | Fund 674 | |
|----------------------------------------------|--------|-------------|-------------|-------------|
| | | | | |
| | Class | | Ankeny Lab | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements Other Agencies | | 925,530 | 925,534 | 932,573 |
| Other | | 0 | 1,142 | 1,000 |
| Total Resources | | 925,530 | 926,676 | 933,573 |
| Expenditures: | | | | |
| Personal Services | 100's | 692,969 | 717,035 | 735,921 |
| Travel & Vehicle expenses | 200's | 12,549 | 13,349 | 13,442 |
| Supplies | 300's | 53,325 | 55,093 | 55,068 |
| Services | 400's | 158,687 | 135,388 | 123,278 |
| Equipment | 500's | 7,500 | 5,311 | 5,365 |
| Other Expenses and Obligations | others | 500 | 500 | 500 |
| Total Expenditures | | 925,530 | 926,676 | 933,573 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | (0) |
| 60-Day Working Capital | | 154,255 | 154,446 | 155,596 |
| Utility Service Rate-Ankeny Labs | | \$5.15 | \$5.15 | \$5.15 |
| Utility Service Rate-Space Management | | \$0.11 | \$0.11 | \$0.15 |
| Utility Service Rate-Combined (Billing Rate) | | \$5.26 | \$5.26 | \$5.30 |
| - , | | | | |

The \$.04 increase received in Space Management in FY10 for the Association Rate should have included





Blanket Bond

Overview

- State officials are not required to obtain bonds, but may be covered under a blanket bond for state employees.
- The blanket bond purchase shall be made in an amount and with the level of assumption of risk by the state that is determined by DAS.
- The state shall pay the reasonable cost of bonds under this section.

Methodology

- \$1.58/FTE
- Last quarter count available with the number of FTEs (3rd quarter FY09)

| | | | Fund 660 | |
|-------------------------------------------------|--------|------------------------------|------------------------------|------------------------------|
| | Class | | nket Bond Uti | • |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| Resources: Reimbursements Other Total Resources | | 48,000 0 48,000 | 48,000 0 48,000 | 72,255 0 72,255 |
| Expenditures: | | | | |
| Personal Services | 100's | 0 | 0 | 0 |
| Travel & Vehicle expenses | 200's | 0 | 0 | 0 |
| Supplies | 300's | 48,000 | 48,000 | 72,255 |
| Services | 400's | 0 | 0 | 0 |
| Equipment | 500's | 0 | 0 | 0 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 48,000 | 48,000 | 72,255 |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| 60-Day Working Capital | | 8,000 | 8,000 | 12,043 |
| Utility Service Rate | | \$2.13 | \$1.58 | \$1.58 |





Fleet Depreciation

Overview

- Payment for new and used vehicles placed in service
- Revenue for sale of retired State vehicles
- Reconcile the depreciation ledger by department and state vehicle
- Maintain the vehicle inventory

Methodology

A rate is established for each class of vehicle. The rate is based on the current purchase price of the vehicle less the salvage value divided by the months of service. The salvage value is based on the sales prices realized from the last five State Vehicle Auctions.

| | | | Fund 663 | |
|----------------------------------------|--------|-----------------------------|-----------------------------|-----------------------------|
| | Class | F | leet Depreciation | 1 |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 8,908,200 | 9,310,753 | 9,310,753 |
| Other | | 2,000,000 | 2,100,000 | 2,100,000 |
| Total Resources | | 10,908,200 | 11,410,753 | 11,410,753 |
| | | | | _ |
| Expenditures: | | | | |
| Personal Services | 100's | 16,000 | 12,000 | 12,000 |
| Travel & Vehicle expenses | 200's | 4,000 | 2,712 | 2,712 |
| Supplies | 300's | 16,450 | 12,500 | 12,500 |
| Services | 400's | 302,724 | 357,329 | 357,329 |
| Equipment | 500's | 10,569,026 | 11,026,212 | 11,026,212 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 10,908,200 | 11,410,753 | 11,410,753 |
| | | | | _ |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | _ |
| 60-Day Working Capital | _ | 1,818,033 | 1,901,792 | 1,901,792 |
| Utility Service Rate | | NA — Methodology Only | NA — Methodology Only | NA — Methodology Only |





Fleet Management

Overview

- Purchase, assign, and dispose of fleet vehicles
- Manage the fuel card and provide oversite for all vehicle maintenance
- Statutory compliance for federal and state regulations
- Payment of all fuel and maintenance invoices

Methodology

The monthly vehicle rate is 1/12 of the annual budget divided by the number of vehicles in service at the end of the previous month.

Budget

| | | | Fund 662 | |
|----------------------------------------|--------|-------------|-----------------|-------------|
| | Class | F | leet Management | : |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 448,584 | 740,342 | 740,393 |
| Other | | 210,000 | 0 | 0 |
| Total Resources | | 658,584 | 740,342 | 740,393 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 237,492 | 269,413 | 284,850 |
| Travel & Vehicle expenses | 200's | 3,000 | 5,250 | 5,250 |
| Supplies | 300's | 10,100 | 5,200 | 5,200 |
| Services | 400's | 395,458 | 460,479 | 445,093 |
| Equipment | 500's | 12,534 | 0 | 0 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 658,584 | 740,342 | 740,393 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | _ |
| 60-Day Working Capital | _ | 109,764 | 123,390 | 123,399 |
| Utility Service Rate | | \$176.76 | \$256.44 | \$244.92 |

Fleet Management rate decrease due to increase in number of vehicles.



Fleet — Risk Management

Overview

- Manage State's self insurance program
- Strive to maintain a balance of \$1.25 million
- Investigation of claims
- Negotiate Settlements
- Assess driver insurability
- Recovery of damages when State not at fault

Methodology

Charged per vehicle.

- FY10 rates: \$24.00/vehicle/month or \$288/vehicle/year
- Underfunded at current rate based upon goal of \$1.25 million balance

Requested Rate Change for FY11

DAS is requesting an increase in the **Fleet** — **Risk Management** utility rate for FY11.

- The FY10 rate was \$24.00/vehicle/month (\$288/vehicle/year).
- Request increase to \$26.00/vehicle/month (\$318.12/vehicle/year) for FY11.
- This change for FY11 is requested to bring the Fleet Risk fund to the \$1.25 million balance needed to ensure major claims can be covered by the fund.
- \$1.25 million is figured as follows:
 - o This fund can pay up to \$250,000 per claim. Plan for 4 major claims per year. (For a total of \$1 million.)
 - An additional \$250,000 is needed for working capital.





Fleet — Risk Management

Budget

| | | | Fund 665 | |
|----------------------------------------|--------|-------------|-------------|-------------|
| | Class | | Risk | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 905,489 | 1,205,760 | 1,237,677 |
| Other | | 338,592 | 180,000 | 170,000 |
| Total Resources | | 1,244,081 | 1,385,760 | 1,407,677 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 166,919 | 128,911 | 134,598 |
| Travel & Vehicle expenses | 200's | 739,896 | 755,778 | 817,145 |
| Supplies | 300's | 5,500 | 2,900 | 2,900 |
| Services | 400's | 211,766 | 248,171 | 248,034 |
| Equipment | 500's | 0 | 0 | 0 |
| Other Expenses and Obligations | others | 120,000 | 250,000 | 205,000 |
| Total Expenditures | | 1,244,081 | 1,385,760 | 1,407,677 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | _ |
| 60-Day Working Capital | - | 207,347 | 230,960 | 234,613 |
| Utility Service Rate | | \$288.00 | \$288.00 | \$318.12 |

Risk rate increase due to outstanding claims for at fault accidents have increased.



Leasing — Seat of Government

Overview

- Identify needs and facilitate bidding process for space
- Negotiate and manage lease agreements

Methodology

Per square foot of leased space.

FY10 & FY11 rate:

• \$0.12/square foot

| | Ī | Fund 674 | | | |
|--------------------------------------------------|--------|--------------|-------------|--------------------|--|
| | Class | Leasing -SOG | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | |
| Resources: Reimbursements -Association Fee | | | 0 | 0 | |
| Reimbursements-Leasing Seat of Government | | 49,228 | 59,779 | 59,779 | |
| Reimbursements-Leasing Out of Seat of Government | | | 0 | 0 | |
| Other Total Resources | | 49,228 | <u>0</u> | 0 59,779 | |
| Total Resources | | 49,220 | 59,779 | 59,779 | |
| Expenditures: | | | | | |
| Personal Services | 100's | 29,045 | 49,771 | 51,751 | |
| Travel & Vehicle expenses | 200's | 2,031 | 295 | 295 | |
| Supplies | 300's | 508 | 369 | 369 | |
| Services | 400's | 14,704 | 8,851 | 6,871 | |
| Equipment | 500's | 2,940 | 493 | 493 | |
| Other Expenses and Obligations | others | | 0 | 0 | |
| Total Expenditures | | 49,228 | 59,779 | 59,779 | |
| | | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 | |
| 60-Day Working Capital | | 8,205 | 9,963 | 9,963 | |
| Utility Service Rate | | \$0.10 | \$0.12 | \$0.12 | |





Leasing — Outside Seat of Government

Overview

- Review leases
- Present leases to Executive Council for approval
- Maintain database

Methodology

Billed on a per-hour basis.

FY10 & FY11:

• \$61.90/hour

| | | Fund 674 | | | |
|--------------------------------------------------|--------|--------------|-------------|-------------|--|
| | Class | Leasing-OSOG | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | |
| | | | | | |
| Resources: | | | | | |
| Reimbursements -Association Fee | | | 0 | 0 | |
| Reimbursements-Leasing Seat of Government | | | 0 | 0 | |
| Reimbursements-Leasing Out of Seat of Government | | 4,642 | 4,643 | 3,500 | |
| Other | | | 0 | 0 | |
| Total Resources | | 4,642 | 4,643 | 3,500 | |
| Expenditures: | | | | | |
| Personal Services | 100's | 2,731 | 3,629 | 3,023 | |
| Travel & Vehicle expenses | 200's | 191 | 29 | 25 | |
| Supplies | 300's | 48 | 37 | 13 | |
| Services | 400's | 1,395 | 895 | 402 | |
| Equipment | 500's | 277 | 53 | 37 | |
| Other Expenses and Obligations | others | | 0 | 0 | |
| Total Expenditures | | 4,642 | 4,643 | 3,500 | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 | |
| | | | | | |
| 60-Day Working Capital | | 774 | 774 | 583 | |
| Utility Service Rate | | \$61.90 | \$61.90 | \$61.90 | |





Mail Services

Overview

- Meter outgoing mail accurately and within time standards
- Receive and deliver interoffice mail
- Receive and deliver USPS mail
- Process incoming and outgoing signature (certified) mail
- Process outgoing ground delivery parcels
- Manage outside contracts for mail automation services
- Manage funds on deposit with USPS and on Division Meters

Methodology

The allocation for FY11 has been broken down into 3 components:

| • | Base Mail Services | Common services provided to all customers |
|---|------------------------|-------------------------------------------|
| • | Metered Mail Services | Postage metering and parcel processing |
| • | Mail Delivery Services | Delivery of interoffice and USPS mail |

| Component | Division Methodology FY11 |
|------------------------|---------------------------------------------------------------------------------------------------------------------|
| Base Mail Services | Agency FY09 annual volume/FY09 total enterprise mail multiplied by the cost to deliver service |
| Metered Mail Services | Agency FY09 annual metered mail volume/FY09 total enterprise metered mail multiplied by the cost to deliver service |
| Mail Delivery Services | Agency FY09 annual volume/FY09 total enterprise mail multiplied by the cost to deliver service |

| FY11 Budget | Annualized enterprise volume | Annual Budget |
|------------------------|------------------------------|---------------|
| Base Mail Services | 12,572,104 | \$342,818 |
| Metered Mail Services | 7,308,018 | \$276,411 |
| Mail Delivery Services | 4,679,050 | \$168,748 |
| TOTAL | | \$787,976 |

The Annualized volume is an estimate based on year-to-date (YTD) volume thru 4/30/09. A true-up file with YTD volumes through 6/30/09 will be used in FY11.





Mail Services

Budget

| | | Fund 670 | | |
|----------------------------------------|--------|-----------------------|-------------|-------------|
| | Class | Mail Services Utility | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 827,041 | 787,976 | 787,976 |
| Other | | 25,579 | 0 | 0 |
| Total Resources | | 852,620 | 787,976 | 787,976 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 576,579 | 580,828 | 594,698 |
| Travel & Vehicle expenses | 200's | 33,500 | 29,000 | 29,000 |
| Supplies | 300's | 18,950 | 18,700 | 18,700 |
| Services | 400's | 117,101 | 110,950 | 110,349 |
| Equipment | 500's | 106,390 | 48,498 | 35,229 |
| Other Expenses and Obligations | others | 100 | 0 | 0 |
| Total Expenditures | | 852,620 | 787,976 | 787,976 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| , , , | | | | |
| 60-Day Working Capital | _ | 142,103 | 131,329 | 131,329 |
| Utility Service Rate | | Allocation | Allocation | Allocation |
| ounty on vice hate | | Allocation | Allocation | Allocation |
| | | | | |

Working capital still owed (payment in FY10)

31,527.42





Procurement (Purchasing)

Overview

Develop competitive bids, including sealed bids, request for proposal, targeted small business training



Procedures for online bidding are reviewed in this photo from a training/demonstration session.

Methodology

Allocation based on use of FY08 master agreements.

| | | Fund 660 | | |
|----------------------------------------------|--------|-------------|------------------|-------------|
| | Class | P | urchasing Utilit | y |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 1,011,146 | 1,011,146 | 1,011,146 |
| Other | | 680,209 | 824,058 | 918,767 |
| Total Resources | | 1,691,355 | 1,835,204 | 1,929,913 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 1,301,690 | 1,355,429 | 1,450,138 |
| Travel & Vehicle expenses | 200's | 17,500 | 17,500 | 17,500 |
| Supplies | 300's | 31,444 | 21,500 | 21,500 |
| Services | 400's | 293,221 | 269,460 | 269,460 |
| Equipment | 500's | 47,500 | 171,315 | 171,315 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 1,691,355 | 1,835,204 | 1,929,913 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | |
| 60-Day Working Capital | | 281,893 | 305,867 | 321,652 |
| Utility Service Rate | | Allocation | Alloction | Allocation |
| Working capital still owed (payment in FY10) | | 60,113.86 | | |





Surplus State Property

Overview

- Remove property identified as surplus
- Coordinate disposal of surplus property

Methodology

Actual program costs paid from proceeds of sales; balance returned to the General Fund.

| | | Fund 674 | | | |
|--------------------------------------------------|--------|---------------|-------------|-------------|--|
| | Class | State Surplus | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | |
| | | | | | |
| Resources: | | | | | |
| Reimbursements -Association Fee | | 0 | 0 | 0 | |
| Reimbursements-Leasing Seat of Government | | 0 | 0 | 0 | |
| Reimbursements-Leasing Out of Seat of Government | | 0 | 0 | 0 | |
| Other | | 0 | 88,259 | 88,259 | |
| Total Resources | | 0 | 88,259 | 88,259 | |
| | | | | | |
| Expenditures: | | | | | |
| Personal Services | 100's | 0 | 72,379 | 72,379 | |
| Travel & Vehicle expenses | 200's | 0 | 0 | 0 | |
| Supplies | 300's | 0 | 691 | 691 | |
| Services | 400's | 0 | 13,913 | 13,913 | |
| Equipment | 500's | 0 | 1,276 | 1,276 | |
| Other Expenses and Obligations | others | 0 | 0 | 0 | |
| Total Expenditures | | 0 | 88,259 | 88,259 | |
| | | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 | |
| 60-Day Working Capital | | N/A | 14,710 | 14,710 | |
| | | | - | · | |
| Utility Service Rate | | N/A | N/A | N/A | |



Benefits: Group Insurance, Pretax & Savings

Overview

Functions covered under the **Group Insurance** utility rate include:

- Life & Long Term Disability Insurance Programs
- Employee Assistance Program
- Leave & Moving Expense Benefit Programs
- Automatic Payroll Deduction Program (APD)
- Wellness
- Employee Discount Program
- DART Program

Functions covered under the **Pretax & Savings** utility rate include:

- Deferred Compensation supplemental retirement program (State 457, 403b and 401a plans)
- Flexible Spending Accounts medical and dependent care reimbursement program
- Premium Conversion paying for health, dental, and supplemental life with pretax dollars

Methodology

The rate covers 100% of these two program areas, charged on a per employee per month basis.

FY10 & FY11 rate:

Group Insurance and Pretax & Savings (one rate for both): \$2.45/employee/month or \$29.40/employee/year





Benefits: Group Insurance, Pretax & Savings (continued)

| | | | Fund 672 | |
|----------------------------------------|---------------|-------------|-------------------------|-------------|
| | Class Code | FY09 Budget | Benefits FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 768,388 | 709,522 | 719,522 |
| Other | | 0 | 0 | 0 |
| Total Resources | | 768,388 | 709,522 | 719,522 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 478,255 | 425,553 | 440,714 |
| Travel & Vehicle expenses | 200's | 4,500 | 4,500 | 4,500 |
| Supplies | 300's | 9,129 | 19,393 | 19,393 |
| Services | 400's | 274,404 | 257,976 | 254,915 |
| Equipment | 500's | 2,100 | 2,100 | 0 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 768,388 | 709,522 | 719,522 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| 60 day working capital | | 128,065 | 118,254 | 119,920 |
| Utility Service Rate | | 34.80 | 29.40 | 29.40 |



Employment Services (Merit Only)

Overview

Merit Services are those functions in the bureau that relate to the processing of merit covered job vacancies in the executive branch. These services include:

- Application intake into BrassRing applicant tracking system
- Application evaluation to determine eligibility for referral to the hiring agencies
- Assistance to applicants and hiring agencies

Methodology

This utility rate covers 100% of the bureau's costs, charged on a per merit-covered employee per month basis. FY10 & FY11 rate:

• Merit Only \$ 1.795/employee/month or \$21.54/employee/year

| | | Fund 672 | | | | |
|--------------------------------------------------------------------|-------------------------|----------------------------------|---------------------|--------------------------------|--|--|
| | Class | Employment Services - Merit Only | | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | | |
| Resources: Reimbursements Other Total Resources | | 381,942 0 381,942 | 0 | 398,588 0 398,588 | | |
| Expenditures: Personal Services Travel & Vehicle expenses Supplies | 100's 200's 300's | 311,680 0 300 | 0 300 | 334,257 0 300 | | |
| Services | 400's | 69,962 | , | 55,919 | | |
| Equipment | 500's | 0 | 0 | 0 | | |
| Other Expenses and Obligations Total Expenditures | others | 381,942 | 0 389,788 | 8,112 398,588 | | |
| Total Experiultures | | 301,942 | 309,700 | 390,366 | | |
| Net Resource Over/(Under) Ex- | | 0 | 0 | 0 | | |
| 60 day working capital | | 63,657 | 64,965 | 66,431 | | |
| Utility Service Rate | | 18.48 | 21.54 | 21.54 | | |





Employment Services (Merit and Non-Merit)

Overview

Merit/Non-Merit services are those functions in the bureau that relate to programs that cover all executive branch employees, both merit and non-merit covered. These services include:

- Classification and Compensation
- Diversity/Affirmative Action/Recruitment
- Pre-audit of payroll
- Data management and reporting

Methodology

This utility rate covers 100% of the bureau's costs, charged on a per employee per month basis. FY10 & FY11 rate:

• Merit/Non-Merit

\$ 4.94/employee/month or \$59.28/employee/year

| | | Fund 672 | | | | | |
|--------------------------------------------------------------------|--------------------------|----------------------------------------|----------------------------|------------------------------|--|--|--|
| | Class | Employment Services - Merit & Nonmerit | | | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | | | |
| Resources: Reimbursements Other | | 1,370,098 | 1,216,765 25,000 | 1,238,765 0 | | | |
| Total Resources | | 1,370,098 | 1,241,765 | 1,238,765 | | | |
| Expenditures: Personal Services Travel & Vehicle expenses Supplies | 100's 200's 300's | 1,099,501 6,000 12,400 | 978,861 6,000 12,400 | 1,015,014 6,000 12,400 | | | |
| Services Equipment Other Expanses and Obligations | 400's 500's others | 245,019 7,178 0 | 214,908 7,178 22,418 | 189,905 7,178 8,268 | | | |
| Other Expenses and Obligations Total Expenditures | others | 1,370,098 | 1,241,765 | 1,238,765 | | | |
| Total Experiantal Co | | .,0.0,000 | ., , | .,200,.00 | | | |
| Net Resource Over/(Under) Ex- | | 0 | 0 | 0 | | | |
| 60 day working capital | | 228,350 | 206,961 | 206,461 | | | |
| Utility Service Rate | | 58.92 | 59.28 | 59.28 | | | |





Flexible Spending

* This utility rate is a pass-through rate for a vendor *

Overview

Functions covered under the Flexible Spending utility rate include:

- Health Flexible Spending Account Vendor Expenses
- Dependent Care Spending Accounts Expenses

Methodology

The rate methodology is to use a utility rate to cover 100% of flexible spending account vendor and administrative charges and is assessed on a per participant basis. The charge is the same, whether the participant is in one plan or in both.

FY10 & FY11 rate:

• Flexible Spending — \$4.26/participant/month (\$51.12/participant/year)

| | | Fund 672 | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------|----------------------------------|----------------------------------|--|
| | Class Code | Flex Spending FY09 Budget FY10 Budget FY11 Budget | | | |
| Resources: Reimbursements Other Total Resources | | 180,000 25,000 205,000 | 180,000 0 180,000 | 180,000 0 180,000 | |
| Expenditures: Personal Services Travel & Vehicle expenses Supplies Services Equipment Other Expenses and Obligations Total Expenditures | 100's 200's 300's 400's 500's others | 0 0 600 204,400 0 205,000 | 0 0 0 180,000 0 0 | 0 0 0 180,000 0 0 | |
| Net Resource Over/(Under) Expenditur | es | 0 | 0 | 0 | |
| 60 day working capital | | 34,167 | 30,000 | 30,000 | |
| Utility Service Rate | | 51.12 | 51.12 | 51.12 | |





Golden Dome

Overview

The Golden Dome Awards Program is the Governor's employee reward and recognition system. It is administered by the Department of Administrative Services – Human Resource Enterprise. All permanent full-time and part-time employees statewide are eligible for the program. There are 4 types of recognition: Service Awards, Governor's Excellence Award, The Badge of Courage Awards and the Lt. Governor's Employee Volunteer Awards.

Methodology

Funding for this program is provided through billing all state agencies. Billing for each agency is determined by the number of FTEs within each agency. The current fee is \$2.00 per employee per year.

| | | Fund 672 | | | |
|----------------------------------------|--------|-------------|-------------|-------------|--|
| | | | | | |
| | Class | Golden Dome | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | |
| | | | | | |
| Resources: | | | | | |
| Reimbursements | | 20,017 | 40,000 | 40,000 | |
| Other | | 0 | 0 | 0 | |
| Total Resources | | 20,017 | 40,000 | 40,000 | |
| | | | | | |
| Expenditures: | | | | | |
| Personal Services | 100's | 13,317 | 13,466 | 14,492 | |
| Travel & Vehicle expenses | 200's | 500 | 500 | 500 | |
| Supplies | 300's | 6,100 | 14,500 | 14,500 | |
| Services | 400's | 100 | 2,400 | 2,400 | |
| Equipment | 500's | 0 | 0 | 0 | |
| Other Expenses and Obligations | others | 0 | 9,134 | 8,108 | |
| Total Expenditures | | 20,017 | 40,000 | 40,000 | |
| | | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 | |
| | | | | | |
| 60 day working capital | | 3,336 | 6,667 | 6,667 | |
| | | | | | |
| Utility Service Rate | | 2.00 | 2.00 | 2.00 | |



Health Insurance Surcharge

* This utility rate is set by the legislature *

Overview

Functions covered under the Health Insurance Surcharge utility rate include:

- Health Insurance Programs Administration
- Dental Insurance Programs Administration
- Benefit Education

Methodology

The rate methodology is to use a utility rate to cover 100% of these program areas, charged on a per employee health contract per month basis. Fee determined and set by the legislature.

FY10 & FY11 rate:

• Health Insurance Surcharge — \$2.00/contract/month (\$24.00/contract/yr)

| | | Fund 672 | | |
|----------------------------------------|--------|----------------------------|-------------|-------------|
| | | | | |
| | Class | Health Insurance Surcharge | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 660,000 | 660,000 | 660,000 |
| Other | | 0 | 0 | 0 |
| Total Resources | | 660,000 | 660,000 | 660,000 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 431,828 | 442,898 | 442,898 |
| Travel & Vehicle expenses | 200's | 7,500 | 9,000 | 9,000 |
| Supplies | 300's | 12,500 | 12,500 | 12,500 |
| Services | 400's | 206,172 | 193,602 | 193,602 |
| Equipment | 500's | 2,000 | 2,000 | 2,000 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 660,000 | 660,000 | 660,000 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | |
| 60 day working capital | | 110,000 | 110,000 | 110,000 |
| | | | | |
| Utility Service Rate | | 24.00 | 24.00 | 24.00 |





Labor Relations

Overview

Labor Relations Services are provided to Executive Branch agencies through advice, consultation and the application and interpretation of the state's collective bargaining agreements. The services include:

- Collective Bargaining Negotiations
- Labor Relations advice and consultation
- Grievance and arbitrations hearings (both contract and non-contract)
- GRIP (Grievance Resolution Improvement Process w/AFSCME)
- PERB hearings, Prohibited Practice Complaints
- Conduct/participate in administrative investigations

Methodology

The rate covers 100% of the bureau's costs, charged on a per employee per month basis. FY10 & FY11 rates:

• Labor Relations — \$1.67/employee/month or \$20.04/employee/year

| | | Fund 672 | | |
|----------------------------------------|---------------|--------------------------------------------------------------|---------|---------|
| | Class Code | Labor Relations FY09 Budget FY10 Budget FY11 Budge | | |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 674,766 | 560,426 | 607,426 |
| Other | | 0 | 0 | 0 |
| Total Resources | | 674,766 | 560,426 | 607,426 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 446,919 | 460,296 | 504,259 |
| Travel & Vehicle expenses | 200's | 13,300 | 13,500 | 13,500 |
| Supplies | 300's | 26,800 | 1,500 | 1,500 |
| Services | 400's | 187,547 | 85,130 | 83,131 |
| Equipment | 500's | 200 | 0 | 0 |
| Other Expenses and Obligations | others | 0 | 0 | 5,036 |
| Total Expenditures | | 674,766 | 560,426 | 607,426 |
| • | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| 60 day working capital | | 112,461 | 93,404 | 101,238 |
| Utility Service Rate | | 21.84 | 20.04 | 20.04 |





Personnel Officers

Overview

Personnel Officer services are provided to all Executive Branch agency managers and supervisors through advice and consultation in all areas of state human resource management. These services include:

- Provide interpretation of DAS-HRE rules, laws, policies and the CBAs
- Develop/revise job classes, MQ's, selectives & paygrades
- Assist agencies with the discipline and grievance process
- Review Position Description Questionnaire to determine position classification
- Participate in Collective Bargaining negotiations
- Conduct/participate in 19B and other personnel investigations
- Review/approve employee personnel payroll actions
- Provide training/informational sessions on HR topics for agencies
- Assist agencies with Workforce Planning

Methodology

The rate covers 100% of the bureau's costs, charged on a per employee per month basis. FY10 & FY11 rate:

• Personnel Officers — \$6.19/employee/month or \$74.28/employee/year





Personnel Officers

| | | Fund 672 | | | | |
|----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------|---------------------------------------------------------|--------------------------------------------------------|--|--|
| | Class | | Personnel Officers | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | | |
| Resources: Reimbursements Other | | 1,635,511 0 | 1,618,824 0 | 1,643,824 0 | | |
| Total Resources | | 1,635,511 | 1,618,824 | 1,643,824 | | |
| Expenditures: Personal Services Travel & Vehicle expenses Supplies Services Equipment Other Expenses and Obligations | 100's 200's 300's 400's 500's others | 1,267,766 36,220 3,850 319,403 8,272 0 | 1,162,425 45,033 8,900 233,521 0 168,945 | 1,281,118 35,033 8,900 233,521 0 85,252 | | |
| Total Expenditures | | 1,635,511 | 1,618,824 | 1,643,824 | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 | | |
| 60 day working capital | | 272,585 | 269,804 | 273,971 | | |
| Utility Service Rate | | 71.28 | 74.28 | 74.28 | | |



Unemployment

* This utility rate is a pass-through rate for a vendor *

Overview

Functions covered under the Unemployment utility rate include:

Unemployment Insurance claim Third Party Administration

Utility fee pays for the services associated with the vendor assisting agencies in the defense of unemployment claims.

Methodology

The rate covers 100% of the vendor's fee, charged on an average per employee per year basis using the last four quarters. This rate is not set by the customer council and departments can opt out of this service.

FY10 & FY11 rate:

• \$1.25/employee/year

| | | Fund 672 | | | |
|----------------------------------------|--------|-------------|---------------------|-------------|--|
| | | | | | |
| | Class | Une | Unemployment Claims | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | |
| | | | | | |
| Resources: | | | | | |
| Reimbursements | | 28,809 | 28,809 | 28,809 | |
| Other | | 0 | 0 | 0 | |
| Total Resources | | 28,809 | 28,809 | 28,809 | |
| | | | | | |
| Expenditures: | | | | | |
| Personal Services | 100's | 0 | 0 | 0 | |
| Travel & Vehicle expenses | 200's | 0 | 0 | 0 | |
| Supplies | 300's | 0 | 0 | 0 | |
| Services | 400's | 28,809 | 28,809 | 28,809 | |
| Equipment | 500's | 0 | 0 | 0 | |
| Other Expenses and Obligations | others | 0 | 0 | 0 | |
| Total Expenditures | | 28,809 | 28,809 | 28,809 | |
| | | | | | |
| Net Resource Over/(Under) Expenditures | | 0 0 0 | | | |
| | | | | _ | |
| 60 day working capital | | 4,802 | 4,802 | 4,802 | |
| | | | | | |
| Utility Service Rate | | 1.25 | 1.25 | 1.25 | |

HRE

Human Resources Enterprise



Workers' Compensation

* The WC premium is used to fund all aspects of the program, not just HRE admin and program costs, and is not set by the Customer Council *

Overview

Functions covered under the Workers' Compensation utility rate include:

- Administer and oversee the Worker's Compensation Program
- Ensure timely the return to work
- Provide safety and loss control services

Methodology

The rate methodology is based on numerous variables including agency claim experience, trends, administration costs, vendor costs, and attorney general costs. The premiums are developed in conjunction with Deloitte Consulting – Actuarial and are provided to departments every August for the following fiscal year. This rate is not set by the customer council.

FY 2010 rate:

• Workers' Compensation premium is provided annually and varies by department.

| Budget | | Fund 672 & 685 | | |
|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| | Class | Worker' | s Compensation | on-Total |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| Resources: Reimbursements | | 24,211,276 | 24,202,423 | 27 695 227 |
| Other | | 200,000 | 200,000 | 27,685,327 200,000 |
| Total Resources | | 24,411,276 | 24,402,423 | 27,885,327 |
| Expenditures: Personal Services Travel & Vehicle expenses Supplies Services Equipment Other Expenses and Obligations Total Expenditures | 100's 200's 300's 400's 500's others | 333,381 15,000 1,000 2,094,105 2,500 21,965,290 24,411,276 | 334,435 15,000 10,000 2,075,198 2,500 21,965,290 24,402,423 | 346,375 15,000 1,000 2,681,271 2,500 24,839,181 27,885,327 |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| 60 day working capital | | 4,068,546 | 4,067,071 | 4,647,555 |
| Utility Service Rate | | Allocation | Allocation | Allocation |



HRE

Workers' Compensation

Budget

| | | Fund 672 | | | | Fund 685 | |
|----------------------------------|--------|--------------------------------------|-------------|-------------|-------------|--------------|-------------|
| | Class | Worker's Compensation Administration | | | Worker's | Compensation | Fiduciary |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | | | | |
| Resources: | | | | | | | |
| Reimbursements | | 434,986 | 426,133 | 438,073 | 23,776,290 | 23,776,290 | 27,247,254 |
| Other | | 0 | 0 | 0 | 200,000 | 200,000 | 200,000 |
| Total Resources | | 434,986 | 426,133 | 438,073 | 23,976,290 | 23,976,290 | 27,447,254 |
| | | | | | | | |
| Expenditures: | | | | | | | |
| Personal Services | 100's | 333,381 | 334,435 | 346,375 | 0 | 0 | 0 |
| Travel & Vehicle expenses | 200's | 15,000 | 15,000 | 15,000 | 0 | 0 | 0 |
| Supplies | 300's | 1,000 | 10,000 | 1,000 | 0 | 0 | 0 |
| Services* | 400's | 83,105 | 64,198 | 73,198 | 2,011,000 | 2,011,000 | 2,608,073 |
| Equipment | 500's | 2,500 | 2,500 | 2,500 | 0 | 0 | 0 |
| Other Expenses and Obligations | others | 0 | 0 | 0 | 21,965,290 | 21,965,290 | 24,839,181 |
| Total Expenditures | | 434,986 | 426,133 | 438,073 | 23,976,290 | 23,976,290 | 27,447,254 |
| | | | | | | | |
| Net Resource Over/(Under) Expend | i- | 0 | 0 | 0 | 0 | 0 | 0 |
| 60 day working capit | al | 72,498 | 71,022 | 73,012 | 3,996,048 | 3,996,048 | 4,574,542 |

Utility Service Rate

^{*} Workers' Compensation Fund 0685 service expenses (400's) includes amount projected to be transferred to the Workers' Comp admin in FY11 of \$438,073. Not included in previous years as it has been done as a revenue transfer so as not to double count revenue.



A&A (Authorization and Authentication)

Overview

- Provides common user ID and point of authentication regardless of platform or user community
- Eliminates handling of user accounts and permissions, one of the most common areas of reinvention
- Standardizes policies and mechanisms for controlling access to functionality and data
- Currently supplies more than 200,000 user authentications per month
- 70% of the IDs in A&A are for individuals outside of state government

Methodology

The rate methodology is a base fee plus a usage fee.

- Base fee
 - o Covers 64% of budgeted costs
 - o Based on the average number of FTEs in the most recent quarter
- Usage fee
 - o Covers 36% of budgeted costs
 - o Charged for each authorization
 - o Based on 243,000 transactions per month

DAS Electronic Leave Enterprise A&A What Is A& CREATE AN ACCOUNT **FORGOT** SIGN IN FORGOT ID PASSWORD Sign into Electronic Timeoff Request here. Enter your Account Id and password to sign into Electronic Timeoff Request. Account Id: Password: ☐ Take me to my Account Options after I Sign In. Sign In 🕡 Account Id Examples: firstname.lastname@iowaid • firstname.lastname@iowa.gov firstname.lastname@iwd.iowa.gov • firstname.lastname@dhs.state.ia.us Need an Account? Forgot Password? Forgot Id?

Requested Rate Methodology Change for FY11

DAS is requesting a change in the methodology for the **Authorization and Authentication** utility rate for FY11.

- Rather than incorporate a usage fee into the rate which penalizes the agency for using this service a
 methodology using only a base fee is proposed.
- This would give agencies a predictable cost for the service.
- See the supplemental hand-out "Enterprise Authorization & Authentication FY 11 Methodology"



A&A (Authentication and Authorization)

Budget

| | 01 | Fund 123 Authentication & Authorization (A&A) | | | |
|-----------------------------------|---------|-----------------------------------------------|------------------------------------------|------------------------------------------|--|
| | Class | EV00 Budget | Utility FY10 Budget | EV11 Budget | |
| | Code | | F 1 10 Budget | FYII Budget | |
| _ | | note 1 | | | |
| Resources: | | | | | |
| Reimbursements | | 0 | 163,594 | 163,217 | |
| Other | | 0 | 0 | 0 | |
| Total Resources | | 0 | 163,594 | 163,217 | |
| Expenditures: | | | | | |
| Personal Services | 100's | 0 | 0 | 0 | |
| Travel & Vehicle expenses | 200's | 0 | 0 | 0 | |
| Supplies | 300's | 0 | 0 | 0 | |
| Services | 400's | 0 | 163,594 | 163,217 | |
| Equipment | 500's | 0 | 0 | 0 | |
| Other Expenses and Obligations | others | 0 | 0 | 0 | |
| Total Expenditures | ouriers | 0 | 163,594 | 163,217 | |
| Total Experiorales | | | 103,334 | 103,217 | |
| Net Resource Over/(Under) Expendi | tures | 0 | 0 | 0 | |
| , p | | | | | |
| 60 day working capital | | 0 | 27,266 | 27,203 | |
| Utility Service Rate | | N/A | 4.67 | 5.11 | |
| | | | plus usage (\$0.020 per authoriza- | plus usage (\$0.018 per authoriza- | |

Footnotes

note 1 - Service Oriented Architecture (SOA) and Authentication and Authorization (A&A) not approved as Utililties until FY10



Directory Services

Overview

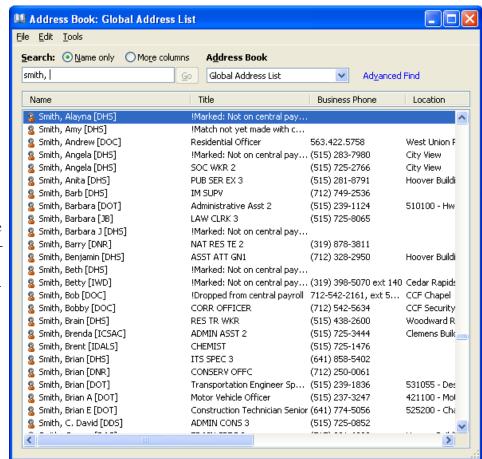
Provides an e-mail directory lookup of basic information on state employees across State agencies. Commonly

referred to as the "Global Address

Book."

Benefits – provides a central repository to support:

- Information pertaining to state employees and contractors contact information (25,000+ user accounts) for use within 40+ applications
- Contact information of external accounts (15,000+ citizens, businesses, etc) to access specific state agency application systems as provisioned.
- Password management with a single password sign-on into email and other supported applications.
- The capability for agency cross calendar sharing.
- The capability to sync user credentials with handheld remote devices such as BlackBerry units.



Methodology

- Based on FTE's
- Last quarter count available with the number of FTEs (3rd quarter FY09)
- All Executive Branch agencies and other agencies who have opted in:
 - o Judicial
 - o Legislative
 - o Offices of Elected Officials

ITE





Directory Services

| | | Fund 123 | | | |
|----------------------------------------|--------|-------------|----------------------------|-------------|--|
| | Class | Direc | Directory Services Utility | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | |
| | | | | | |
| Resources: | | | | | |
| Reimbursements | | 173,551 | 157,142 | 150,191 | |
| Other | | 0 | 0 | 0 | |
| Total Resources | | 173,551 | 157,142 | 150,191 | |
| | | | | _ | |
| Expenditures: | | | | | |
| Personal Services | 100's | 0 | 0 | 0 | |
| Travel & Vehicle expenses | 200's | 1,250 | 1,250 | 2,000 | |
| Supplies | 300's | 0 | 0 | 0 | |
| Services | 400's | 167,083 | 142,484 | 136,981 | |
| Equipment | 500's | 5,218 | 13,408 | 10,910 | |
| Other Expenses and Obligations | others | 0 | 0 | 300 | |
| Total Expenditures | | 173,551 | 157,142 | 150,191 | |
| | | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 | |
| | | | | | |
| 60 day working capital | | 28,925 | 26,190 | 25,032 | |
| Utility Service Rate | | 7.88 | 6.75 | 6.75 | |





Information Security Office (ISO)

Overview

Serve as the central coordinating group to establish cyber security response procedures, ensure that best practices are shared, develop enterprise standards and policies, coordinate training and act as a catalyst to improve overall cyber security across state government.

Benefits:

- Lead development of a information security strategic plan
- Coordinate leadership for enterprise security initiatives
- Create, manage, update and standardize enterprise security policies and procedures
- Measure, assess and report agency cyber security status to executive management
- Lead development of cyber security response procedures and preparedness
- Assist agencies with response to cyber-security events and coordinate with local and federal officials
- Serve as a security planning resource for agencies and the CIO council
- Lead and coordinate communication of cyber security efforts between agencies
- Promote cyber security and enhance employee awareness

Methodology

- Based on FTEs
- Last quarter count available with the number of FTEs (3rd quarter FY09)
- The FY10 rate (\$16.22/FTE) is higher than the rate approved on 06/02/09 (\$14.45/FTE) due to a decrease in the number of optional participants.
- The FY11 proposed rate (\$14.45/FTE) is anticipated to be lower due to an increase in participation by optional agencies.
- FY11 proposed rate includes all Executive Branch agencies and others who have opted in:
 - o Judicial Branch
 - Auditor's Office



Information Security Office (ISO)

Budget

| | | Fund 123 | | |
|-------------------------------------|--------|-------------|----------------|--------------|
| | Class | Informatio | on Security Of | fice Utility |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 314,264 | 328,991 | 324,229 |
| Other | | Ó | Ó | Ó |
| Total Resources | | 314,264 | 328,991 | 324,229 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 259,918 | 269,492 | 268,060 |
| Travel & Vehicle expenses | 200's | 8,000 | 1,000 | 1,000 |
| Supplies | 300's | 687 | 687 | 687 |
| Services | 400's | 45,659 | 57,812 | 54,482 |
| Equipment | 500's | 0 | 0 | 0 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 314,264 | 328,991 | 324,229 |
| | | | | |
| Net Resource Over/(Under) Expendite | ures | 0 | 0 | 0 |
| | | | | |
| 60 day working capital | | 52,377 | 54,832 | 54,038 |
| | | | | |
| Utility Service Rate | | 16.58 | 16.22 | 14.45 |

Notes:

- The FY10 rate is higher than the rate approved on 06/02/09 due to a decrease in the number of optional participants.
- The FY11 proposed rate is anticipated to be lower due to an increase in participation by optional agencies.



SOA (Service-Oriented Architecture)

Overview

- Creates infrastructure and framework for data sharing between applications in disparate technologies, organizations and locations
- Implements standard security and quality, defining terms and trust levels
- Provides common platform for sharing so agencies can quickly build working business and technical relationships
- Infrastructure will not impose new requirements within agency boundaries
- Will operate regardless of where the data is within the State
- Provides a single, transparent point of recording and auditing for data exchanges

Methodology

The rate methodology is a base fee based on the average number of FTEs in the most recent quarter.

Budget

| | | Fund 123 | | | | |
|----------------------------------------|--------|-------------|-------------------------------------|-------------|--|--|
| | 01 | Service Ori | Service Oriented Architecture (SOA) | | | |
| | Class | 5)(00.5.1 | Utility | | | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget | | |
| | | note 1 | | note 2 | | |
| Resources: | | | | | | |
| Reimbursements | | 0 | 73,770 | 73,259 | | |
| Other | | 0 | 0 | 0 | | |
| Total Resources | | 0 | 73,770 | 73,259 | | |
| | | | | | | |
| Expenditures: | | | | | | |
| Personal Services | 100's | 0 | 0 | 0 | | |
| Travel & Vehicle expenses | 200's | 0 | 0 | 0 | | |
| Supplies | 300's | 0 | 0 | 0 | | |
| Services | 400's | 0 | 66,270 | 65,384 | | |
| Equipment | 500's | 0 | 7,500 | 7,875 | | |
| Other Expenses and Obligations | others | 0 | 0 | 0 | | |
| Total Expenditures | | 0 | 73,770 | 73,259 | | |
| | | | | | | |
| Net Resource Over/(Under) Expenditures | | | 0 | 0 | | |
| | | | | | | |
| 60 day working capital | | 0 | 12,295 | 12,210 | | |
| Utility Service Rate | | N/A | 4.27 | 4.27 | | |

Footnotes

note 1 - Service Oriented Architecture (SOA) and Authentication and Authorization (A&A) not approved as Utilities until FY10 note 2 - The anticipated receipts for FY11 are approximately \$85,000 based upon the rate and customer base.



I/3 (Integrated Information for Iowa)

Overview

The I/3 rate includes the following systems:

- The State's Enterprise Resource Planning (ERP) system (known as I/3)
- HRIS (Human Resources Information System)
- Payroll
- Warrant writing

I/3 stands for Integrated Information of Iowa. It is an Enterprise Resource Planning (ERP) system. The I/3 system is the backbone that is used by the State to account for all financial activity and processes used by state government. This system currently provides the Budget, Finance, Data Warehouse and applicant tracking functionality for the State of Iowa. The Finance portion includes functionality related to accounting, purchasing, grants management, fixed assets and accounts receivable.

The remaining systems detailed above are currently separate systems and processes that are integrated with the I/3 system.

Methodology

| | Payroll 24.74% | Financial 47.51% | Budget 27.75% |
|-------------|----------------|------------------|---------------|
| FTE | 100% | 50% | |
| Expenses \$ | | 25% | 50% |
| Revenue \$ | | 25% | 50% |

Utility Allocation: \$3,159,297 Appropriation: \$3,700,000

The utility fee does not cover all of the I/3 expenses. To maintain low utility rates the balance has come from an appropriation. FY10 requested allocation: \$4M. Allocated: \$3.7M.



State Accounting Enterprise



I/3 (Integrated Information for Iowa)

| | | | Fund 658 | |
|----------------------------------------|--------|-------------|-------------|-------------|
| | Class | | I/3 Utility | |
| | Code | FY09 Budget | FY10 Budget | FY11 Budget |
| | | | | |
| Resources: | | | | |
| Reimbursements | | 2,722,973 | 3,159,297 | 3,159,297 |
| Other | | 2,760,916 | 3,700,000 | 3,700,000 |
| Total Resources | | 5,483,889 | 6,859,297 | 6,859,297 |
| | | | | |
| Expenditures: | | | | |
| Personal Services | 100's | 1,871,781 | 1,747,356 | 1,802,015 |
| Travel & Vehicle expenses | 200's | 24,300 | 9,300 | 9,300 |
| Supplies | 300's | 100 | 300 | 300 |
| Services | 400's | 2,138,781 | 3,352,022 | 3,268,792 |
| Equipment | 500's | 1,448,927 | 1,750,319 | 1,778,890 |
| Other Expenses and Obligations | others | 0 | 0 | 0 |
| Total Expenditures | | 5,483,889 | 6,859,297 | 6,859,297 |
| | | | | |
| Net Resource Over/(Under) Expenditures | | 0 | 0 | 0 |
| | | | | |
| 60 day working capital | | 913,982 | 1,143,216 | 1,143,216 |
| | | | | |
| Utility Service Rate | | Allocation | Allocation | Allocation |

Notes



http://das.iowa.gov